Warranty Information for Laminate Floors

Limited Residential | Limited Commercial

Glife Floors warrants Laminate floor products to be free from manufacturing defects for a specified length of time from the date of purchase as set forth below. If a defect covered by this warranty is reported to Glife Floors in writing within the specified length of warranty life fromtime of purchase, Glife Floor will furnish comparable luxury vinyl plank flooring of similar color, pattern, and quality, for the replacement of the floor, at our option. This warranty does not cover labour costs or any other incidental expenses incurred as a result of a covered defect. The responsibility of Glife Floors is limited, at our discretion, to replacing defective products or refunding the portion of the floor in question as covered under the warranty. Any attempt to repair, refinish or replace the defective product prior to inspection or by written authorization from Glife Floors will invalidate the warranty. This warranty is not transferable. When making a claim, original proof of purchase or a receipt is required. Glife Floors reserves the right to substitute an alternative product of equal value in case the flooring type selected is no longer available

What is Covered?

This warranty covers manufacturing defects when the flooring is subject to normal residential use for 25 years and for 5 years for light commercial use, provided the flooring covered by this warranty is installed and maintained in accordance with Glife Floor's Installation Guidelines, and Care & Maintenance Guidelines located at www.glifefloor.com.

What is Not Covered?

- Damage caused by fire, flooding, intentional abuse, or moisture intrusion caused by emissions from the subfloor.
- Indentations or damage caused by improper rolling loads, chairs, appliances, or other furniture not using proper floor protectors.
- Changes in color or sheen appearance when exposed to a natural light source.
- Exterior application.
- Damage caused by vacuum cleaner beater bar, caster wheels, cutting from sharp objects.
- Loss of gloss/scratching.
- Minor color, shade or texture variations between samples or printed color photography and the actual material.
- Floors that are installed in other than owner-occupied or tenant-occupied residences (Except products that are noted as warranted light commercial/commercial).
- Installation-related errors and/or damage including improper conditioning of job-site and flooring materials.

- Construction damage after installation.
- Floors discolored from moisture or underlayment panels.
- Floors damaged by harsh cleaning products (Please refer to our care & maintenance guidelines for appropriate cleaning practices).

Warranty Exclusions

- None of our installers, retailers, distributors or employees has authority to alter the obligations, limitations, disclaimers or exclusions under any of our warranties.

- We exclude and will not be liable for or pay incidental, consequential or special damages under our warranties. By this, we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Our limited warranties constitute the only express warranties for the product purchased.

- To the extent permitted by law and for all non-consumer product, all warranties other than our limited warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose, are disclaimed. If any implied warranty arises under state law, any and all implied warranties (including any warranty of merchantability and fitness for a particular purpose) are limited in duration to the duration of this written warranty, to the extent allowed by law.

- Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

- This limited product warranty does not cover the installation of the product. Installation errors are the responsibility of the installer. While installations not performed according to our requirements do not void the product warranty, damage or problems with the flooring related to improper installation are not covered.

Warranty Owner

This warranty applies only to Professionally Installed or Do-It-Yourself (DIY) installations by a homeowner for his or her own residential end use/light commercial use when applicable. This warranty extends only to the original end user and is not transferable.

Please evaluate each job separately. Below is a partial list intended to be used as a guide for selecting Light Commercial/Commercial applications. Light Commercial implies light foot traffic, while Commercial implies high foot traffic. Glue down applications is required for areas used with “rolling loads” (wheelchairs, hospital beds, carts, racks, tables, etc.). If there is a question as to the type of use that is considered “Light Commercial,” or “Commercial,” please contact your Glife Floors prior to purchase and installation.

- Multifamily
- Art Gallery
- Office Space
- Corridor
- Guest Rooms
- Beauty Salons
- Hospitality
- Health Care
- Retail
- Dormitory
- Boutique
- Lobby
- Bank
- Education

25 years Limited Residential Warranty

>Years 1 – 2: Material and Labour, if professionally installed
>Years 3 – 5: 100% Material only
>Years 6 – 10: 75% Material only
>Years 11 – 15: 50% Material only
>Years 16 – 20: 25% Material only
>Years 21 – Life of Floor: 10% Material only

5 years Limited Light Commercial Warranty

>Years 1 – 2: Material and Labour, if professionally installed
>Years 3 – 5: 50% Material only

Leased properties and apartments are considered commercial properties under this warranty. The limited residential warranty does not apply to these types of properties and installations. If your product purchase also carries a limited commercial warranty, it is the limited commercial warranty that applies to rental units, leased properties and apartments per the condition, exclusions and terms specified herein.